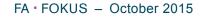
FA-FOKUS



Nordic Bank Statistics 2014



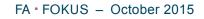


Colophon

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ABOUT THE STATISTICS

The Nordic Bank Statistics is an annual publication prepared by:

• Finanssektorens Arbejdsgiverforening (the Danish Employers' Association for the Financial Sector) (Denmark)

• Finansbranchens Centralförbund FC (Federation of Finnish Financial Services) (Finland)

· SSF - Samtök fjármálafyrirtækja (Icelandic Financial Services Association) (Iceland)

• Finans Norge (Finance Norway) (Norway)

• Bankinstitutens Arbetsgivareorganisation (the Employers' Association of the Swedish Banking Institutions) (Sweden).

The statistics are based on figures from commercial banks, savings banks and cooperative savings banks in Denmark, Finland, Iceland, Norway and Sweden.

During 2003, the way to collect data was significantly changed in Denmark and Norway. This implies that caution should be taken when comparing the present statistics with previous years.

The statistics are divided into three main sections:

- Bank statistics
- · Employee- and pay statistics
- Labour market statistics

The bank statistics include information on the number of businesses distributed among commercial banks, savings banks and cooperative savings banks. The rest of the statistics contain overall information on these three types of banks.

The employee and pay statistics contain information about the development for part-time and full-time employees, absence, age, monthly pay, education etc.

The labour market statistics contain information on the rate of unionisation, unemployment and working hours.

Please note that below each table there will often be additional information about the figures. A specified list of definitions can be found at the end of the statistics.

KIRSTEN LEMMING-CHRISTENSEN Denmark TIMO HÖYKINPURO Finland YNGVI ÖRN KRISTINSSON Iceland MORTEN HENNINGSEN Norway STAFFAN JOHANSSON Sweden

BANK STATISTICS

TABLE 1.1: NUMBER OF BUSINESSES

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|------------------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | | | | | | | | | | | |
| Commercial banks | - | - | - | - | - | - | - | - | - | - | - |
| Savings banks | - | - | - | - | - | - | - | - | - | - | - |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 175 | 161 | 152 | 152 | 150 | 145 | 136 | 127 | 108 | 113 | 110 |
| Finland | | | | | | | | | | | |
| Commercial banks | 12 | 12 | 13 | 13 | 12 | 13 | 28 | 30 | 29 | 23 | 24 |
| Savings banks | 40 | 40 | 40 | 39 | 38 | 35 | 34 | 33 | 33 | 32 | 24 |
| Co-operative | 281 | 280 | 274 | 274 | 272 | 268 | 251 | 247 | 229 | 222 | 208 |
| savings banks | | | | | | | | | | | |
| Total | 333 | 332 | 327 | 326 | 322 | 316 | 313 | 310 | 291 | 277 | 256 |
| Iceland | | | | | | | | | | | |
| Commercial banks | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Savings banks | 24 | 24 | 24 | 21 | 15 | 13 | 11 | 10 | 9 | 8 | 7 |
| Co-operative | 4 | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 32 | 28 | 28 | 26 | 20 | 18 | 16 | 15 | 14 | 13 | 13 |
| Norway | | | | | | | | | | | |
| Commercial banks | 29 | 30 | 30 | 45 | 47 | 44 | 40 | 42 | 40 | 40 | 39 |
| Savings banks | 125 | 125 | 123 | 123 | 122 | 114 | 113 | 111 | 109 | 106 | 104 |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 154 | 155 | 153 | 168 | 169 | 158 | 153 | 153 | 149 | 146 | 143 |
| Sweden | | | | | | | | | | | |
| Commercial banks | 44 | 47 | 52 | 50 | 56 | 55 | 56 | 51 | 52 | 53 | 55 |
| Savings banks | 76 | 71 | 68 | 65 | 53 | 53 | 50 | 49 | 49 | 49 | 48 |
| Co-operative | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| savings banks | | | | | | | | | | | |
| Total | 122 | 120 | 122 | 117 | 111 | 110 | 108 | 102 | 103 | 104 | 105 |

Denmark

Source: Danish Financial Supervisory Authority. The banks grouping at year-end.

Before 2008 excl. foreign banks. From 2013 and forward incl. banks, that are not repporting to Danish Financial Supervisory Authority, and excl. banks on the Faroe Islands.

Finland Norway Sweden Source: Federation of Finnish Financial Services. Source: The Banking, Insurance And Securities Commission Of Norway, The Financial Supervisory Authority of Norway

Source: The Swedish Bankers' Association

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|------------------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | | | | | | | | | | | |
| Commercial banks | 55 | 55 | 58 | 58 | 55 | - | - | - | - | - | - |
| Savings banks | 66 | 66 | 59 | 61 | 55 | - | - | - | - | - | - |
| Co-operative | 32 | 31 | 26 | 25 | 22 | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 153 | 152 | 143 | 144 | 132 | 126 | 122 | 100 | 83 | 82 | 79 |
| Finland | | | | | | | | | | | |
| Commercial banks | 8 | - | - | - | - | 13 | 24 | 25 | 25 | 21 | 22 |
| Savings banks | 37 | - | - | - | - | 35 | 34 | 34 | 32 | 32 | 24 |
| Co-operative | 279 | - | - | - | - | 266 | 253 | 240 | 229 | 222 | 208 |
| savings banks | | | | | | | | | | | |
| Total | 324 | 324 | 324 | 326 | 322 | 314 | 311 | 299 | 286 | 275 | 254 |
| Iceland | | | | | | | | | | | |
| Commercial banks | - | - | - | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Savings banks | - | - | - | 21 | 15 | 13 | 11 | 10 | 9 | 8 | 7 |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | - | - | - | 26 | 20 | 18 | 16 | 15 | 14 | 13 | 13 |
| Norway | | | | | | | | | | | |
| Commercial banks | 16 | 14 | 15 | 18 | 19 | 20 | 21 | 21 | 19 | 19 | 18 |
| Savings banks | 122 | 120 | 119 | 119 | 116 | 110 | 111 | 109 | 108 | 105 | 103 |
| Co-operative | - | - | - | - | - | - | - | - | - | - | |
| savings banks | | | | | | | | | | | |
| Total | 139 | 135 | 135 | 137 | 135 | 130 | 132 | 130 | 127 | 124 | 121 |
| Sweden | | | | | | | | | | | |
| Commercial banks | 27 | 25 | 26 | 24 | 25 | 25 | 25 | 25 | 28 | 24 | 29 |
| Savings banks | 63 | 63 | 62 | 61 | 50 | 50 | 49 | 49 | 49 | 49 | 48 |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 90 | 88 | 88 | 85 | 75 | 75 | 74 | 74 | 77 | 73 | 77 |

TABLE 1.2: NUMBER OF BUSINESSES WHICH ARE MEMBERS OF AN EMPLOYER'S ASSOCIATION

Denmark

Sweden

The reduction from 2010 to 2011 can be attributed the merge of 16 co-operative savings banks into 1. From 2013 and onwards the method is revised and the figures from end of year. Sweden has a few more commercial banks that are members of other employers' associations.

TABLE 1.3: NUMBER OF BRANCHES

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Denmark | | | | | | | | | | | |
| Commercial banks | - | - | - | - | - | - | - | - | - | - | - |
| Savings banks | - | - | - | - | - | - | - | - | - | - | - |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 2,025 | 1,975 | 2,000 | 1,962 | 1,879 | 1,760 | 1,598 | 1,494 | 1,308 | 1,155 | 1,076 |
| Finland | | | | | | | | | | | |
| Commercial banks | - | - | - | - | - | - | - | - | - | - | - |
| Savings banks | - | - | - | - | - | - | - | - | - | - | - |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 1,585 | 1,616 | 1,646 | 1,626 | 1,672 | 1,602 | 1,605 | 1,576 | 1,546 | 1,273 | 1,204 |
| Iceland | | | | | | | | | | | |
| Commercial banks | 113 | - | - | 94 | 92 | 85 | 87 | 92 | 81 | 81 | 74 |
| Savings banks | 65 | - | - | 65 | 60 | 44 | 41 | 23 | 22 | 22 | 21 |
| Co-operative | 4 | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 182 | - | - | 159 | 152 | 129 | 128 | 115 | 103 | 103 | 95 |
| Norway | | | | | | | | | | | |
| Commercial banks | 428 | 286 | 291 | 479 | 546 | 431 | 412 | 423 | 410 | 364 | 356 |
| Savings banks | 920 | 948 | 943 | 781 | 784 | 753 | 745 | 735 | 717 | 697 | 686 |
| Co-operative | - | - | - | - | - | - | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 1,348 | 1,234 | 1,234 | 1,260 | 1,330 | 1,184 | 1,157 | 1,158 | 1,127 | 1,061 | 1,042 |
| Sweden | | | | | | | | | | | |
| Commercial banks | 1,698 | 1,705 | 1,730 | 1,733 | 1,777 | 1,722 | 1,701 | 1,650 | 1,665 | 1,655 | 1,629 |
| Savings banks | 209 | 205 | 217 | 217 | 210 | 212 | 182 | 180 | 174 | 167 | 145 |
| Co-operative | 2 | 2 | 2 | 2 | 2 | 2 | - | - | - | - | - |
| savings banks | | | | | | | | | | | |
| Total | 1,909 | 1,912 | 1,949 | 1,952 | 1,989 | 1,936 | 1,883 | 1,830 | 1,839 | 1,822 | 1,774 |

Denmark Finland

Source: The Danish Financial Supervisory Authority, Danish Bankers Association. Only Danish banks with a working capital of 250 mill. DKK or more are included. End of year. Source: Federation of Finnish Financial Services. The 2013 figures have been revised in 2014. Source: Finance Norway (FNO). Source: The Swedish Bankers' Association.

Norway Sweden

TABLE 1.4: POPULATION 2014

| | Denmark | Finland | Iceland | Norway | Sweden |
|-------------------|-----------|-----------|---------|-----------|-----------|
| Population | 5,659,715 | 5,471,753 | 329,100 | 5,165,802 | 9,747,355 |
| Source: Eurostat. | | | | | |

End of year.

EMPLOYEE AND PAY STATISTICS

TABLE 2.1: NUMBER OF EMPLOYESS IN MEMBER COMPANIES

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|-----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Denmark | | | | | | | | | | | |
| Full-time | 31,854 | 32,446 | 33,949 | 35,259 | 36,803 | 35,119 | 33,791 | 33,650 | 33,017 | 31,474 | 31,194 |
| Males | 17,260 | 17,301 | 18,124 | 18,949 | 19,701 | 18,974 | 18,333 | 18,355 | 18,117 | 17,378 | 17,315 |
| Females | 14,594 | 15,145 | 15,826 | 16,310 | 17,102 | 16,145 | 15,458 | 15,294 | 14,900 | 14,096 | 13,879 |
| Part-time | 6,837 | 6,914 | 7,464 | 8,129 | 8,237 | 8,186 | 7,614 | 7,359 | 6,805 | 6,077 | 5,727 |
| Males | 794 | 709 | 898 | 1,129 | 1,192 | 1,227 | 1,171 | 1,085 | 1,047 | 1,083 | 1,112 |
| Females | 6,043 | 6,205 | 6,566 | 7,001 | 7,045 | 6,959 | 6,443 | 6,274 | 5,758 | 4,994 | 4,615 |
| Total | 38,691 | 39,360 | 41,413 | 43,388 | 45,040 | 43,305 | 41,405 | 41,009 | 39,822 | 37,551 | 36,921 |
| Males | 18,053 | 18,010 | 19,021 | 20,078 | 20,893 | 20,200 | 19,504 | 19,441 | 19,164 | 18,461 | 18,427 |
| Females | 20,638 | 21,350 | 22,392 | 23,310 | 24,147 | 23,105 | 21,901 | 21,568 | 20,658 | 19,090 | 18,494 |
| Finland | | | | | | | | | | | |
| Full-time | 23,857 | 23,954 | 24,546 | 24,397 | 25,317 | 25,865 | 25,544 | 25,887 | 25,972 | 24,827 | 24,291 |
| Males | 5,010 | 5,030 | 5,351 | 5,495 | 6,273 | 6,817 | 6,851 | 6,943 | 6,965 | 6,658 | 7,227 |
| Females | 18,847 | 18,924 | 19,195 | 18,902 | 19,043 | 19,047 | 18,694 | 18,944 | 19,007 | 18,169 | 17,064 |
| Part-time | 1,698 | 1,672 | 1,357 | 2,266 | 2,328 | 2,317 | 2,336 | 2,363 | 2,278 | 2,059 | 1,913 |
| Males | 170 | 167 | 145 | 312 | 321 | 321 | 312 | 317 | 305 | 276 | 249 |
| Females | 1,528 | 1,505 | 1,212 | 1,954 | 2,008 | 1,994 | 2,023 | 2,047 | 1,973 | 1,783 | 1,665 |
| Total | 25,555 | 25,626 | 25,903 | 26,663 | 27,645 | 28,180 | 27,880 | 28,251 | 28,250 | 26,886 | 26,204 |
| Males | 5,180 | 5,198 | 5,496 | 5,807 | 6,594 | 7,138 | 7,163 | 7,260 | 7,270 | 6,934 | 7,475 |
| Females | 20,375 | 20,428 | 20,407 | 20,856 | 21,051 | 21,042 | 20,717 | 20,991 | 20,980 | 19,952 | 18,729 |
| Iceland | | | | | | | | | | | |
| Full-time | - | - | - | 4,717 | 3,509 | 3,195 | 3,156 | 3,306 | 3,283 | 3,191 | 2,944 |
| Males | - | - | - | 1,911 | 1,563 | 1,185 | 1,167 | 1,285 | 1,247 | 1,208 | 1,134 |
| Females | - | - | - | 2,881 | 2,155 | 2,010 | 1,989 | 2,021 | 2,036 | 1,983 | 1,810 |
| Part-time | - | - | - | 583 | 514 | 445 | 326 | 438 | 422 | 391 | 385 |
| Males | - | - | - | 39 | 12 | 42 | 47 | 47 | 45 | 49 | 60 |
| Females | - | - | - | 469 | 293 | 403 | 279 | 391 | 377 | 342 | 325 |
| Total | 3,800 | 4,008 | 4,300 | 5,300 | 4,023 | 3,640 | 3,482 | 3,744 | 3,704 | 3,582 | 3,329 |
| Males | 1,380 | 1,538 | 1,650 | 1,950 | 1,575 | 1,227 | 1,214 | 1,332 | 1,292 | 1,257 | 1,194 |
| Females | 2,420 | 2,470 | 2,650 | 3,350 | 2,448 | 2,413 | 2,268 | 2,412 | 2,412 | 2,325 | 2,135 |

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|-----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Norway | | | | | | | | | | | |
| Full-time | 16,752 | 17,473 | 17,955 | 18,053 | 20,527 | 20,520 | 20,604 | 21,341 | 21,046 | 20,802 | 20,579 |
| Males | 8,140 | 9,038 | 9,196 | 9,090 | 10,392 | 10,356 | 10,379 | 10,734 | 10,495 | 10,399 | 10,225 |
| Females | 8,612 | 8,435 | 8,759 | 8,963 | 10,135 | 10,164 | 10,225 | 10,607 | 10,551 | 10,403 | 10,354 |
| Part-time | 3,329 | 3,023 | 2,791 | 2,505 | 2,285 | 1,342 | 1,974 | 1,852 | 1,580 | 1,455 | 1,409 |
| Males | 264 | 242 | 246 | 249 | 255 | 183 | 267 | 268 | 280 | 326 | 313 |
| Females | 3,065 | 2,781 | 2,545 | 2,256 | 2,030 | 1,159 | 1,707 | 1,584 | 1,300 | 1,129 | 1,096 |
| Total | 20,081 | 20,496 | 20,746 | 20,558 | 22,812 | 21,862 | 22,578 | 23,193 | 22,626 | 22,257 | 21,988 |
| Males | 8,404 | 9,280 | 9,442 | 9,339 | 10,647 | 10,539 | 10,646 | 11,002 | 10,775 | 10,725 | 10,538 |
| Females | 11,677 | 11,216 | 11,304 | 11,219 | 12,165 | 11,323 | 11,932 | 12,191 | 11,851 | 11,532 | 11,450 |
| Sweden | | | | | | | | | | | |
| Full-time | 27,897 | 27,351 | 28,654 | 28,523 | 28,859 | 28,424 | 27,304 | 28,319 | 27,944 | 27,899 | 29,154 |
| Males | 13,783 | 13,601 | 14,538 | 14,506 | 14,417 | 14,320 | 14,005 | 14,508 | 14,306 | 14,166 | 14,863 |
| Females | 14,114 | 13,750 | 14,116 | 14,017 | 14,442 | 14,104 | 13,299 | 13,811 | 13,638 | 13,733 | 14,291 |
| Part-time | 7,478 | 7,612 | 7,917 | 7,891 | 7,994 | 7,617 | 6,979 | 6,480 | 5,960 | 5,378 | 5,175 |
| Males | 660 | 738 | 914 | 1,126 | 1,250 | 1,234 | 1,236 | 1,123 | 1,017 | 902 | 880 |
| Females | 6,818 | 6,874 | 7,003 | 6,765 | 6,744 | 6,383 | 5,743 | 5,357 | 4,943 | 4,476 | 4,295 |
| Total | 35,375 | 34,963 | 36,571 | 36,414 | 36,853 | 36,041 | 34,283 | 34,799 | 33,904 | 33,277 | 34,329 |
| Males | 14,443 | 14,339 | 15,452 | 15,632 | 15,667 | 15,554 | 15,241 | 15,631 | 15,323 | 15,068 | 15,743 |
| Females | 20,932 | 20,624 | 21,119 | 20,782 | 21,186 | 20,487 | 19,042 | 19,168 | 18,581 | 18,209 | 18,586 |

The time series are changed from the 2013 edition of the statistics compared to previous editions. Previously, the number of employees in companies Denmark covered by the collective agreement for the banking sector. Now, number om employees in the banks excl. IT companies and other companies. Based on record of members on 1. of June. Distribution of gender and working hours is based on wage statistics excl. top management, Managing Directors and directors.

Part-time = average working hours less than 35 hours/week.

Finland

Incl. all employees. Part-time = average working hours less than 39 hours/week. In 2004 only employees covered by wage agreements and employed by a FA member (Finance Norway member). Not covered by collective agreement are executives, employees with a salary above the highest level in the salary regulation and temporary employed (<6 months). From 2006 employees covered by collective agreement and executives in banks that are members of the FA (Finance Norway). In 2009 fulltime employees Norway not covered by wage agreement are included. Part-time = average working hours less than 33 hours/week

Sweden Excl. persons on leave for an extended period of time, incl. executives and workers. Part-time is defined as less than 38,5 hours per week

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------------------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | | | | | | | | | | | |
| Full-time frequency | 82.3 | 82.4 | 82.0 | 81.3 | 81.7 | 81.1 | 81.6 | 82.1 | 82.9 | 83.8 | 84.5 |
| Males | 95.6 | 96.1 | 95.3 | 94.4 | 94.3 | 93.9 | 94.0 | 94.4 | 94.5 | 94.1 | 94.0 |
| Females | 70.7 | 70.9 | 70.7 | 70.0 | 70.8 | 69.9 | 70.6 | 70.9 | 72.1 | 73.8 | 75.0 |
| Finland | | | | | | | | | | | |
| Full-time frequency | 93.4 | 93.5 | 94.8 | 91.5 | 91.6 | 91.8 | 91.6 | 91.6 | 91.9 | 92.3 | 92.7 |
| Males | 96.7 | 96.8 | 97.4 | 94.6 | 95.1 | 95.5 | 95.6 | 95.6 | 95.8 | 96.0 | 96.7 |
| Females | 92.5 | 92.6 | 94.1 | 90.6 | 90.5 | 90.5 | 90.2 | 90.2 | 90.6 | 91.1 | 91.1 |
| Iceland | | | | | | | | | | | |
| Full-time frequency | 85.1 | - | - | 89.4 | 89.4 | 87.8 | 90.6 | 88.4 | 88.6 | 89.1 | 88.4 |
| Males | 98.2 | - | - | 98.0 | 98.0 | 96.6 | 96.1 | 93.9 | 96.5 | 96.1 | 95.0 |
| Females | 80.0 | - | - | 86.0 | 86.0 | 83.3 | 87.7 | 85.0 | 84.4 | 85.3 | 84.8 |
| Norway | | | | | | | | | | | |
| Full-time frequency | 84.5 | 85.3 | 86.5 | 87.8 | 90.0 | 93.9 | 91.3 | 92.0 | 93.0 | 93.5 | 93.6 |
| Males | 96.9 | 97.4 | 97.4 | 97.3 | 97.6 | 98.3 | 97.5 | 97.6 | 97.4 | 97.0 | 97.0 |
| Females | 73.8 | 75.2 | 77.5 | 79.9 | 83.3 | 89.8 | 85.7 | 87.0 | 89.0 | 90.2 | 90.4 |
| Sweden | | | | | | | | | | | |
| Full-time frequency | 78.9 | 78.2 | 78.4 | 78.3 | 78.3 | 78.9 | 79.6 | 81.4 | 82.4 | 83.8 | 84.9 |
| Males | 95.4 | 94.9 | 94.1 | 92.8 | 92.0 | 92.1 | 91.9 | 92.8 | 93.4 | 94.0 | 94.4 |
| Females | 67.4 | 66.7 | 66.8 | 67.4 | 68.2 | 68.8 | 69.8 | 72.1 | 73.4 | 75.4 | 76.9 |

TABLE 2.2: FULL-TIME FREQUENCY IN PERCENTAGE

See note table 2.1.

TABLE 2.3: RATIO OF FEMALE EMPLOYEES IN THE BANK SECTOR

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | 53.3 | 54.2 | 54.1 | 53.7 | 53.6 | 53.4 | 52.9 | 52.6 | 51.9 | 50.8 | 50.1 |
| Finland | 79.7 | 79.7 | 78.8 | 78.2 | 76.1 | 74.7 | 74.3 | 74.3 | 74.3 | 74.2 | 71.5 |
| Iceland | - | - | - | 72.1 | 72.1 | 66.4 | 65.1 | 66.3 | 65.1 | 64.9 | 64.1 |
| Norway | 58.1 | 54.7 | 54.5 | 54.6 | 53.3 | 51.8 | 52.8 | 52.6 | 52.4 | 51.8 | 52.1 |
| Sweden | 59.2 | 59.0 | 57.7 | 57.1 | 57.5 | 56.8 | 55.5 | 55.1 | 54.8 | 54.7 | 54.1 |

See note table 2.1.

TABLE 2.4: PERCENTAGE OF EMPLOYEES WHO ARE IDENTICAL WITH LAST YEARS **EMPLOYEES**

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | 91.9 | 90.5 | 85.6 | 86.6 | 86.4 | 91.1 | 93.0 | 93.5 | 94.5 | 93.2 | 92.9 |
| Finland | 95.4 | 92.7 | 90.2 | 88.2 | 82.8 | 85.7 | 89.8 | 88.5 | 89.6 | 91.8 | 90.8 |
| Iceland | 91.0 | - | - | 90.0 | - | 88.8 | - | 85.3 | 89.5 | 91.7 | 92.0 |
| Norway | 85.0 | 88.3 | 85.2 | 83.5 | 82.4 | 88.8 | 88.8 | 86.4 | 90.5 | 88.7 | 86.5 |
| Sweden | 89.6 | 91.0 | 89.2 | 87.7 | 85.0 | 90.9 | 89.7 | 86.5 | 91.6 | 91.8 | 93.5 |

Denmark From 2005 excl. top management, Managing Directors and directors. From 2011 excl. employees in IT companies. From 2013 excl. employees in 'other companies' covered by the collective agreement for the banking sector. Norway

Full-time employees excl. executives and employees not covered by wage agreement.

Until 2011 all employees in businesses that are members of BAO are included. From 2012 and onwards all bank employees in businesses that are members Sweden of BAO are included.

TABLE 2.5: ABSENCE DUE TO OWN SICKNESS IN PERCENTAGE

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | 2.3 | 2.5 | 2.5 | 3.1 | 3.0 | 3.1 | 3.0 | 2.8 | 2.7 | 2.6 | 2.6 |
| Males | 1.7 | 1.8 | 1.7 | 2.1 | 2.0 | 2.2 | 2.1 | 1.9 | 1.8 | 1.8 | 1.8 |
| Females | 2.9 | 3.1 | 3.3 | 4.1 | 3.9 | 3.9 | 4.0 | 3.7 | 3.6 | 3.5 | 3.5 |
| Finland | 3.2 | 3.1 | 3.1 | 3.3 | 3.4 | 3.7 | 3.7 | 3.8 | 3.8 | 3.4 | 3.7 |
| Males | - | - | - | - | - | - | - | - | - | 1.7 | 1.8 |
| Females | - | - | - | - | - | - | - | - | - | 4.0 | 4.1 |
| Iceland | - | - | - | - | - | - | - | 3.0 | 4.4 | 3.2 | 3.2 |
| Males | - | - | - | - | - | - | - | - | - | 2.1 | 2.2 |
| Females | - | - | - | - | - | - | - | - | - | 3.9 | 3.8 |
| Norway | 5.6 | 5.1 | 5.2 | 5.3 | 5.3 | 5.3 | 4.8 | 4.9 | 4.9 | 4.7 | 4.5 |
| Males | 4.0 | 3.6 | 3.5 | 3.4 | 3.5 | 3.4 | 3.1 | 3.1 | 3.2 | 3.1 | 2.8 |
| Females | 6.8 | 6.5 | 6.8 | 6.9 | 6.8 | 6.9 | 6.2 | 6.6 | 6.4 | 6.1 | 6.0 |
| Sweden | 4.2 | 3.8 | 3.4 | 3.0 | 3.3 | 3.0 | 2.9 | 2.8 | 2.3 | 2.7 | 3.0 |
| Males | 2.2 | 2.0 | 2.0 | 2.0 | 1.8 | 1.9 | 1.8 | 1.6 | 1.4 | 1.7 | 1.9 |
| Females | 5.6 | 5.0 | 4.4 | 3.8 | 4.3 | 3.8 | 3.9 | 3.7 | 3.0 | 3.5 | 3.9 |

Denmark Absence rates are based on employees working in companies covered by the collective agreement for the banking and mortgage bank sector incl. IT companies and some other companies.

2006: Break in time series due to change in method. Finland Absence in percentage of negotiated working days incl. holidays

Norway Source: SSB og Finance Norway.

Lost day's work as a percentage of the agreed day's work. Yearly absence is based on weighted average of the quarterly figures. Incl. all employees of the East down work as a percentage of member companies in the bank and own registered absence (up to 3 or 8 days) for all financial sector employees). Percentage of employees absent due to illness on the last working day of September. Sweden

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | 43 | 43 | 43 | 43 | 43 | 44 | 44 | 44 | 44 | 44 | 44 |
| Males | 42 | 42 | 42 | 42 | 42 | 43 | 43 | 44 | 43 | 43 | 43 |
| Females | 43 | 43 | 43 | 44 | 44 | 44 | 45 | 45 | 45 | 44 | 45 |
| Finland | 45 | 45 | 46 | 45 | 45 | 45 | 45 | 44 | 44 | 44 | 44 |
| Males | 42 | 43 | 42 | 42 | 42 | 41 | 41 | 41 | 41 | 41 | 41 |
| Females | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 45 | 45 | 46 | 46 |
| Iceland | 44 | - | - | 41 | 42 | 43 | 44 | 42 | 42 | 43 | 44 |
| Males | 40 | - | - | 38 | 39 | 41 | 42 | 40 | 40 | 41 | 41 |
| Females | 45 | - | - | 42 | 43 | 44 | 45 | 43 | 43 | 44 | 45 |
| Norway | 45 | 46 | 46 | 45 | 45 | 45 | 45 | 45 | 45 | 46 | 46 |
| Males | 45 | 46 | 46 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| Females | 45 | 46 | 46 | 45 | 45 | 45 | 46 | 45 | 46 | 46 | 46 |
| Sweden | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| Males | 43 | 44 | 44 | 43 | 43 | 43 | 44 | 44 | 44 | 44 | 44 |
| Females | 45 | 45 | 45 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 45 |

TABLE 2.6: AVERAGE AGE

Denmark

k From 2005 excl. top management, Managing Directors and directors. From 2011 excl. employees in IT companies. From 2013 excl. employees in 'other companies' covered by the agreement in the banking area.

Norway Full-time employees excl. executives and employees not covered by wage agreement.

TABLE 2.7: AGE DISTRIBUTION IN PERCENTAGE 2014

| | Denmark | Finland | Iceland | Norway | Sweden |
|-------------|---------|---------|---------|--------|--------|
| 20-24 years | 1.9 | 2.2 | 2.2 | 1.6 | 2.1 |
| 25-29 years | 8.1 | 10.2 | 7.4 | 8.3 | 8.1 |
| 30-34 years | 11.4 | 13.2 | 12.7 | 11.6 | 10.3 |
| 35-39 years | 13.6 | 12.0 | 16.2 | 12.1 | 12.9 |
| 40-44 years | 11.2 | 7.9 | 15.1 | 9.9 | 14.4 |
| 45-49 years | 16.6 | 13.1 | 13.8 | 12.4 | 17.2 |
| 50-54 years | 15.7 | 17.8 | 12.9 | 17.2 | 15.0 |
| 55-59 years | 13.3 | 15.9 | 10.7 | 15.4 | 12.4 |
| >59 years | 8.1 | 7.7 | 8.9 | 11.6 | 7.6 |

Denmark Only full-time employees receiving a fixed salary. Excl. trainees and top management, Managing Directors and directors. Full-time employees excl. executives and employees not covered by wage agreement.

TABLE 2.8: AVERAGE MONTHLY PAY BY AGE

| | Denmark | Finland | Iceland | Norway | Sweden |
|----------------------------|---------|---------|---------|--------|--------|
| All employees | | | | | |
| National currency, 2014 | 45,574 | 4,324 | 676,179 | 47,200 | 46,120 |
| Increase, 2013 to 2014 (%) | 2.3 | 2.4 | 7.2 | 3.3 | 2.5 |
| EUR, 2014 | 6,113 | 4,324 | 4,366 | 5,650 | 5,069 |
| 20-24 years | | | | | |
| National currency, 2014 | 27,751 | 2,292 | 331,577 | 33,300 | 23,375 |
| Increase, 2013 to 2014 (%) | 1.4 | 4.6 | 2.1 | 7.8 | 1.5 |
| EUR, 2014 | 3,723 | 2,292 | 2,141 | 3,986 | 2,569 |
| 25-29 years | | | | | |
| National currency, 2014 | 34,556 | 2,872 | 476,312 | 39,500 | 28,989 |
| Increase, 2013 to 2014 (%) | 2.4 | 6.5 | 2.0 | 2.1 | 1.3 |
| EUR, 2014 | 4,635 | 2,872 | 3,076 | 4,728 | 3,186 |
| 30-34 years | | | | | |
| National currency, 2014 | 41,094 | 3,823 | 677,068 | 46,700 | 37,963 |
| Increase, 2013 to 2014 (%) | 1.5 | 5.8 | 5.1 | 2.4 | 1.2 |
| EUR, 2014 | 5,512 | 3,823 | 4,372 | 5,590 | 4,172 |
| 35-39 years | | | | | |
| National currency, 2014 | 46,847 | 4,848 | 781,850 | 49,700 | 45,390 |
| Increase, 2013 to 2014 (%) | 0.9 | 3.9 | 6.0 | | 0.8 |
| EUR, 2014 | 6,284 | 4,848 | 5,049 | 5,949 | 4,989 |
| 40-44 years | | | | | |
| National currency, 2014 | 51,974 | 5,745 | 832,270 | 51,200 | 51,723 |
| Increase, 2013 to 2014 (%) | 2.4 | 4.6 | 4.8 | 3.9 | 2.5 |
| EUR, 2014 | 6,972 | 5,745 | 5,374 | 6,129 | 5,685 |
| 45-49 years | | | | | |
| National currency, 2014 | 49,898 | 4,832 | 717,483 | 49,400 | 51,775 |
| Increase, 2013 to 2014 (%) | 1.8 | 1.0 | 13.2 | 2.5 | 2.6 |
| EUR, 2014 | 6,693 | 4,832 | 4,633 | 5,913 | 5,690 |
| 50-54 years | | | | | |
| National currency, 2014 | 48,242 | 4,595 | 666,866 | 49,200 | 52,535 |
| Increase, 2013 to 2014 (%) | 2.6 | 1.5 | 6.6 | 4.7 | 2.3 |
| EUR, 2014 | 6,471 | 4,595 | 4,306 | 5,889 | 5,774 |
| 55-59 years | | | | | |
| National currency, 2014 | 44,483 | 4,254 | 572,957 | 46,800 | 47,687 |
| Increase, 2013 to 2014 (%) | 2.8 | 1.2 | 10.2 | 4.9 | 4.7 |
| EUR, 2014 | 5,967 | 4,254 | 3,700 | 5,602 | 5,241 |

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| | Denmark | Finland | Iceland | Norway | Sweden |
|----------------------------|---------|---------|---------|--------|--------|
| >59 years | | | | | |
| National currency, 2014 | 43,525 | 4,055 | 545,423 | 44,900 | 44,541 |
| Increase, 2013 to 2014 (%) | 2.8 | 2.6 | 10.5 | 5.9 | 4.6 |
| EUR, 2014 | 5,839 | 4,055 | 3,522 | 5,374 | 4,895 |

Denmark Only full-time employees receiving a fixed salary. Excl. trainees and top management, Managing Directors and directors. Based on November earnings. The

pay is incl. disadvantage payments, but excl. bonuses and time bank payments. Only employees working between 34 and 40 hours a week in the entire month of October. Only permanent employees. Finland

Iceland

Full-time employees, excl. bank managers, directors and employees outside wage agreement. The pay is excl. wage exchanged to other goods. Norway

TABLE 2.9: DISTRIBUTION BY MAIN TYPE OF EMPLOYMENT IN PERCENTAGE 2014

| | Denmark | Finland | Iceland | Norway | Sweden |
|---------------------|---------|---------|---------|--------|--------|
| Front office | 51.3 | 65.7 | 47.6 | - | 50.1 |
| Back office | 9.5 | 9.9 | 12.8 | - | 10.8 |
| Administration etc. | 17.5 | 12.7 | 19.0 | - | 13.1 |
| IT | 5.9 | 6.1 | 11.5 | - | 12.7 |
| Manegers/Executives | 15.8 | 5.6 | 8.9 | - | 13.3 |

Denmark Denmark has a lower part of IT employees, as many IT tasks are not solved internally.

TABLE 2.10: AVERAGE MONTHLY PAY BY MAIN TYPE OF EMPLOYMENT

| | Denmark | Finland | Iceland | Norway | Sweden |
|----------------------------|---------|---------|-----------|--------|--------|
| All employess | | | | | |
| National currency, 2014 | 45,574 | 4,324 | 668,133 | 47,200 | 46,120 |
| Increase, 2013 to 2014 (%) | 2.3 | 2.4 | 7.3 | 3.3 | 2.5 |
| EUR, 2014 | 6,113 | 4,324 | 4,314 | 5,650 | 5,069 |
| Front office | | | | | |
| National currency, 2014 | 39,399 | 3,760 | 552,993 | - | 38,598 |
| Increase, 2013 to 2014 (%) | 2.3 | 2.1 | 7.7 | - | 2.9 |
| EUR, 2014 | 5,285 | 3,760 | 3,571 | - | 4,242 |
| Back office | | | | | |
| National currency, 2014 | 42,871 | 4,350 | 525,886 | - | 40,158 |
| Increase, 2013 to 2014 (%) | 0.6 | -0.2 | 5.9 | - | 0.9 |
| EUR, 2014 | 5,751 | 4,350 | 3,396 | - | 4,414 |
| Administration etc. | | | | | |
| National currency, 2014 | 45,646 | 4,774 | 701,834 | - | 47,759 |
| Increase, 2013 to 2014 (%) | 2.8 | 5.7 | 8.0 | - | 2.3 |
| EUR, 2014 | 6,123 | 4,774 | 4,532 | - | 5,249 |
| IT | | | | | |
| National currency, 2014 | 50,730 | 4,915 | 747,040 | - | 44,926 |
| Increase, 2013 to 2014 (%) | 2.6 | 2.6 | 4.5 | - | 1.0 |
| EUR, 2014 | 6,805 | 4,915 | 4,824 | - | 4,938 |
| Manegers/Executives | | | | | |
| National currency, 2014 | 64,555 | 9,175 | 1,329,630 | - | 78,799 |
| Increase, 2013 to 2014 (%) | 1.6 | 2.5 | 10.3 | - | 2.1 |
| EUR, 2014 | 8,660 | 9,175 | 8,586 | - | 8,661 |

Denmark Only full-time employees receiving a fixed salary. Excl. trainees and top management, Managing Directors and directors. Based on November earnings. The pay is incl. disadvantage payments, but excl. bonuses and time bank payments.

Finland Only employees working between 34 and 40 hours a week in the entire month of October.

Iceland Excl. bank managers and directors.

Norway Full-time employees, excl. bank managers, directors and employees outside wage agreement. The pay is excl. wage exchanged to other goods.

TABLE 2.11: STRUCTURE OF LABOUR COST AS PERCENTAGE OF TOTAL COST,2012

| | Denmark | Finland | Iceland | Norway | Sweden |
|--------------------|---------|---------|---------|--------|--------|
| Wages and salaries | 76 | 78 | 76 | 80 | 61 |
| Other costs | 24 | 22 | 24 | 20 | 39 |

Source: Eurostats Labour cost survey 2012 (LCS)

TABLE 2.12: DISTRIBUTION BY LEVEL OF TRAINING/EDUCATION IN PERCENTAGE 2014

| | Denmark | Finland | Iceland | Norway | Sweden |
|---|---------|---------|---------|--------|--------|
| Basic school | 5.3 | 4.8 | 9.1 | 4.1 | 1.3 |
| Upper secondary schools and short-cycle higher education | 65.4 | 51.2 | 39.5 | 43.4 | 33.7 |
| Medium-cycle higher education and long-cycle university education | 27.0 | 44.0 | 50.0 | 51.6 | 57.0 |
| Others | 2.2 | 0.0 | 1.2 | 0.7 | 8.0 |

 Basic school= 1-10 years of education, Upper secondary etc.=11-14 years of education, Long-cycle university etc.=15-19+ years of education

 Denmark
 All employees as of 1. of November.

 Norway
 All employees in banks that are members of Finance Norway, incl. executives and others not covered by wage agreement.

TABLE 2.13: EUR AVERAGE IN 2014

| | Denmark | Finland | Iceland | Norway | Sweden |
|----------|---------|---------|-----------|--------|--------|
| EUR rate | 745.48 | 100.00 | 15,486.00 | 835.44 | 909.85 |

Source: ECB and Seðlabanki Íslands. Average of calendar year.

TABLE 2.14: ANNUAL TRENDS OF WAGES FOR IDENTICAL EMPLOYEES

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------------------------|------|------|------|------|------|------|------|------|------|------|------|
| Denmark | | | | | | | | | | | |
| Pay increases from | 2.9 | 2.9 | 2.9 | 2.9 | 4.0 | 4.0 | 3.7 | 1.1 | 1.0 | 1.0 | 1.7 |
| collective agreement | | | | | | | | | | | |
| Nominal pay increases | 3.6 | 4.1 | 4.2 | 4.8 | 5.6 | 4.6 | 4.4 | 1.9 | 1.9 | 1.7 | 2.2 |
| Inflation | 1.2 | 1.8 | 1.9 | 1.7 | 3.4 | 1.3 | 2.3 | 2.8 | 2.4 | 0.8 | 0.6 |
| Increase in real earnings | 2.4 | 2.3 | 2.3 | 3.1 | 2.2 | 3.3 | 2.1 | -0.9 | -0.5 | 0.9 | 1.6 |
| Finland | | | | | | | | | | | |
| Pay increases from | 2.2 | 2.5 | 2.8 | 4.6 | 4.9 | 0.0 | 2.7 | 2.2 | 1.9 | 0.0 | 0.7 |
| collective agreement | | | | | | | | | | | |
| Nominal pay increases | 3.6 | 3.8 | 4.5 | 6.0 | 7.0 | 2.5 | 3.5 | 2.9 | 2.2 | 3.1 | 1.7 |
| Inflation | 0.2 | 0.8 | 1.6 | 2.5 | 4.1 | 0.0 | 2.9 | 3.5 | 2.4 | 1.6 | 0.5 |
| Increase in real earnings | 3.4 | 3.0 | 2.9 | 3.5 | 2.9 | 2.5 | 0.6 | -0.6 | -0.2 | 1.5 | 1.2 |
| Iceland | | | | | | | | | | | |
| Pay increases from | - | - | 9.8 | 11.4 | 7.3 | 2.5 | 2.5 | 5.5 | 3.5 | 3.3 | 2.8 |
| collective agreement | | | | | | | | | | | |
| Nominal pay increases | - | - | 12.5 | 14.8 | 12.8 | 2.5 | 2.5 | 10.0 | 5.1 | 8.0 | 7.7 |
| Inflation | - | - | 6.8 | 5.0 | 12.4 | 12.0 | 5.4 | 4.0 | 5.1 | 3.9 | 2.0 |
| Increase in real earnings | - | - | 5.7 | 9.8 | 0.4 | -9.5 | -2.9 | 6.0 | 0.0 | 4.1 | 5.7 |

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------------------------|------|------|------|------|------|------|------|------|------|------|------|
| Norway | | | | | | | | | | | |
| Pay increases from | 2.6 | 1.1 | 1.5 | 1.4 | 3.5 | 0.7 | 1.4 | 1.5 | 1.9 | 0.6 | 1.5 |
| collective agreement | | | | | | | | | | | |
| Nominal pay increases | 4.8 | 3.1 | 4.2 | 6.1 | 7.6 | 3.5 | 3.9 | 4.9 | 4.7 | 3.3 | 4.5 |
| Inflation | 0.4 | 1.6 | 2.3 | 0.8 | 3.8 | 2.1 | 2.5 | 1.2 | 0.8 | 2.1 | 2.0 |
| Increase in real earnings | 4.4 | 1.5 | 1.9 | 5.3 | 3.8 | 1.4 | 1.4 | 3.7 | 3.9 | 1.2 | 2.5 |
| Sweden | | | | | | | | | | | |
| Pay increases from | 3.0 | 3.0 | 3.3 | 3.3 | 3.3 | 1.8 | 1.8 | 1.8 | 0.0 | 0.0 | 0.0 |
| collective agreement | | | | | | | | | | | |
| Nominal pay increases | 4.1 | 4.2 | 4.7 | 5.0 | 5.5 | 3.8 | 5.0 | 4.8 | 3.9 | 3.5 | 3.9 |
| Inflation | 0.4 | 0.4 | 1.3 | 2.2 | 3.4 | -0.3 | 1.3 | 2.6 | 0.9 | 0.0 | -0.2 |
| Increase in real earnings | 3.7 | 3.8 | 3.4 | 2.8 | 2.1 | 4.1 | 3.7 | 2.2 | 3.0 | 3.5 | 4.1 |

Denmark Source: Statistics Denmark and FA.

The nominal pay increase is based on employees working in companies covered by the collective agreement for the banking sector. Based on fixed salary from 2006 (from 2008 incl. pension) for permanent employees excl. trainees, top management and commision paid. Nominal pay increase is calculated on November data.

Inflation is a calendar year average.

Finland Until 2012 the nominal pay increases are based on all employees and not identical employees. All figures are from October. In November 2011 collective agreed wage increase on 2.4 pct. In December 2012 there is a further salary increase of 1.9 pct. The inflation in 2014 is from December.

Norway Source: Finance Norway.

The nominal pay increase is calculated on a yearly basis in September for full-time employees covered by collective agreement for bank and insurance. The pay is excl. irregular payments.

Sweden Excl. bonuses and larger structural changes. The wage increase in 2010 and 2011 is affected by bonus converted to fixed salary. Excl. part-time employees. Inflation is a calendar year average.

Pay increases from collective agreement: During 2004 - 2005 a guarantee of 6 pct. Pay increases from collective agreement: During 2006 - 2008 a guarantee of 9 pct.

Pay increases from collective agreement: During 2006 - 2008 a guarantee of 9 pct. Pay increases from collective agreement: During 2009 - 2010 a guarantee of 3,6 pct.

There are no collectively agreed wage increase in 2012 and 2013.

TABLE 2.15: TOTAL ANNUAL PAYROLL COSTS IN MILLIONS OF NATIONAL CURRENCY

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|--------|--------|--------|---------|--------|--------|--------|--------|--------|--------|--------|
| Denmark | 15,912 | 16,276 | 17,926 | 20,622 | 21,784 | 22,963 | 23,809 | 24,345 | 23,790 | 23,425 | 23,221 |
| Finland | 870 | 905 | 995 | 1,104 | 1,213 | 1,239 | 1,282 | 1,316 | 1,352 | 1,372 | 1,356 |
| Iceland | - | - | 80,379 | 124,366 | - | - | - | 26,513 | 30,155 | 31,655 | 32,572 |
| Norway | 8,167 | 8,227 | 8,890 | 9,353 | 11,865 | 11,610 | 12,410 | 13,512 | 13,495 | 14,129 | 14,573 |
| Sweden | 14,878 | 15,605 | 17,304 | 19,842 | 19,385 | 19,768 | 19,896 | 20,513 | 20,256 | 20,658 | 21,946 |

Denmark The time series is changed from the 2013 edition of the statistics compared to previous editions. Previously, payroll for employees in companies covered by the collective agreement for the banking sector. Now, payroll for employees in the banks excl. IT companies and other companies. The population differs from the number of employees in table 2.1, because payroll is based on annual salary statistics. Incl. pension.

Finland Excl. overtime payment

Iceland Incl. contributions for additional pension.

Norway From 2004 incl. executives.

From 2008 incl. full-time employees outside wage agreements.

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Denmark | 2,139 | 2,184 | 2,403 | 2,768 | 2,922 | 3,082 | 3,196 | 3,268 | 3,190 | 3,141 | 3,115 |
| Finland | 905 | 995 | 995 | 1,104 | 1,213 | 1,239 | 1,282 | 1,316 | 1,352 | 1,372 | 1,356 |
| Iceland | - | - | 877 | 1,356 | - | - | - | 150 | 188 | 195 | 210 |
| Norway | 983 | 1,027 | 1,105 | 1,168 | 1,448 | 1,331 | 1,550 | 1,734 | 1,805 | 1,810 | 1,744 |
| Sweden | 1,710 | 1,682 | 1,870 | 2,145 | 2,021 | 1,863 | 2,203 | 2,272 | 2,350 | 2,388 | 2,412 |

TABLE 2.16: TOTAL ANNUAL PAYROLL COSTS IN MILLIONS OF EUR

See notes table 2.15

Norway Figures for 2012 have been revised in 2014 statistics.

LABOUR MARKET STATISTICS

TABLE 3.1: RATE OF ORGANISATION FOR BANKS AND BANK EMPLOYEES

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|-----------|------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|
| Denmark | | | | | | | | | | | |
| Banks | 89.0 | 94.4 | 94.1 | 94.7 | 88.0 | 86.9 | 89.7 | 78.7 | 76.9 | 72.6 | 71.8 |
| Employees | 86.0 | 86.1 | 83.1 | 79.8 | 77.7 | 79.3 | 80.3 | 80.5 | 79.9 | 80.0 | 79.7 |
| Finland | | | | | | | | | | | |
| Banks | 97.0 | 97.5 | 99.1 | 100.0 | 100.0 | 99.4 | 99.4 | 96.5 | 98.2 | 99.4 | 99.0 |
| Employees | - | - | 83.0 | 80.0 | 78.5 | 78.0 | 77.5 | 75.0 | 75.0 | 75.0 | 75.0 |
| Iceland | | | | | | | | | | | |
| Banks | - | - | - | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Employees | 95.0 | - | - | 97.6 | 94.9 | 98.0 | 98.0 | 98.0 | 98.0 | 98.0 | 99.9 |
| Norway | | | | | | | | | | | |
| Banks | 90.3 | 87.1 | 88.2 | 79.9 | 81.5 | 84.2 | 86.3 | 85.0 | 85.2 | 84.9 | 84.6 |
| Employees | 70.9 | 69.8 | 69.6 | 70.5 | 67.7 | 70.6 | 69.9 | 66.5 | 65.1 | 64.5 | 64.7 |
| Sweden | | | | | | | | | | | |
| Banks | 73.8 | 73.3 | 72.1 | 72.6 | 67.6 | 68.2 | 68.5 | 72.5 | 74.8 | 70.2 | 73.3 |
| Employees | 73.7 | 71.7 | 67.3 | 64.7 | 63.0 | 64.3 | 66.1 | 66.3 | 66.3 | 66.0 | 65.8 |

Source: FA, The Danish Financial Supervisory Authority and the Danish Financial Services' Union. Denmark

Covers employees organised in Danish Financial Services' Union.

Reduction for employees in 2007 is due to change of method. Reduction for banks in 2011 is partly due to merge of 16 co-operative savings banks into 1. 2013 figure for employees is revised in the 2014 edition.

Finland

Norway Sweden

Source: Federation of Finnish Financial Service and Financial Sector Union Finland. 2004: Bank and insurance. 2005-members of FA (Finance Norway). Source: 2005 -The Swedish Bankers Association and The Union of Financial Sector Employees. 2006- The Swedish Bankers Association and BAO.

The entire BAO area for employees.

The real level of organization of banks are slightly higher, because a small number of banks in Sweden are members of other employers' associations.

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Denmark | | | | | | | | | | | |
| People | 150,500 | 139,400 | 113,600 | 109,900 | 101,100 | 177,000 | 217,800 | 220,900 | 218,400 | 201,900 | 191,200 |
| Percent | 5.3 | 4.9 | 4.0 | 3.8 | 3.5 | 6.1 | 7.6 | 7.7 | 7.7 | 7.2 | 6.8 |
| Finland | | | | | | | | | | | |
| People | 275,500 | 219,600 | 204,300 | 183,300 | 171,800 | 220,800 | 224,000 | 208,400 | 206,200 | 218,600 | 231,200 |
| Percent | 10.4 | 8.5 | 7.8 | 6.9 | 6.4 | 8.4 | 8.5 | 7.9 | 7.8 | 8.3 | 8.8 |
| Iceland | | | | | | | | | | | |
| People | 6,500 | 4,100 | 4,800 | 3,900 | 5,300 | 12,800 | 13,300 | 12,300 | 10,500 | 9,600 | 8,900 |
| Percent | 4.1 | 2.6 | 2.9 | 2.3 | 3.0 | 7.4 | 7.7 | 7.1 | 6.1 | 5.5 | 5.1 |
| Norway | | | | | | | | | | | |
| People | 100,700 | 104,100 | 82,100 | 61,800 | 65,500 | 79,300 | 90,800 | 83,800 | 83,000 | 91,600 | 94,200 |
| Percent | 4.3 | 4.4 | 3.4 | 2.5 | 2.6 | 3.2 | 3.6 | 3.3 | 3.2 | 3.5 | 3.6 |
| Sweden | | | | | | | | | | | |
| People | 308,000 | 367,100 | 335,000 | 296,600 | 303,300 | 407,300 | 423,700 | 388,900 | 399,700 | 408,900 | 407,300 |
| Percent | 6.8 | 7.9 | 7.1 | 6.2 | 6.3 | 8.5 | 8.8 | 8.0 | 8.1 | 8.2 | 8.1 |

TABLE 3.2: NUMBER OF PERSONS AND RATE OF UNEMPLOYMENT ON NATIONAL BASIS

Source: Eurostats labour force survey (LFS). From the 2013 edition the figures are revised due to a change in source.

| All measurements are in hours | Annual normal basic hours | (weeks * hours) | Holidays | (weeks * hours) | Holidays falling on a weekday and other days reducing working hours | Annual hours |
|----------------------------------|------------------------------|-----------------|----------|-----------------|---|--------------|
| Denmark | | | | | | |
| Worked for one year | 1,924 | (52*37) | 185 | (5*37) | 133 | 1,606 |
| Those who are entitled | 1,924 | (52*37) | 222 | (6*37) | 133 | 1,569 |
| to most holidays | | | | | | |
| Finland | | | | | | |
| Worked in one year | 1,924 | (52*37) | 185 | (5*37) | 65 | 1,674 |
| Those who are entitled | 1,924 | (52*37) | 259 | (7*37) | 65 | 1,600 |
| to most holidays | | | | | | |
| Iceland | | | | | | |
| Worked in one year | 1,950 | (52*37.5) | 188 | (5*37.5) | 98 | 1,665 |
| Those who are entitled | 1,950 | (52*37.5) | 225 | (6*37.5) | 98 | 1,628 |
| to most holidays | | | | | | |
| Norway | | | | | | |
| Worked in one year | 1,950 | (52*37.5) | 187.5 | (5*37.5) | 78.8 | 1,684 |
| Those who are entitled | 1,690 | (52*32.5) | 195 | (6*32.5) | 68.3 | 1,427 |
| to most holidays | | | | | | |
| Sweden | | | | | | |
| Worked in one year | 2,002 | (52*38.5) | 208 | (5.4*38.5) | 96 | 1,698 |
| Those who are entitled | 2,002 | (52*38.5) | 231 | (6.0*38.5) | 96 | 1,675 |
| to most holidays | | | | | | |

TABLE 3.3: ANNUAL HOURS FOR FULL-TIME EMPLOYEES IN 2014

Denmark

Holidays falling on a weekday include five optional days Annual normal basic hours = 1,920 hours in connection with the calculation of pay. Norway

LIST OF DEFINITIONS

IN GENERAL

Definitions relates to the figures for the present year. Breaks occur in some of the series and are described in footnotes.

Definition of commercial banks, savings banks and co-operative savings banks:

- · Commercial banks = banker, affärsbanker, aktiebolag, forretningsbanker
- · Savings banks = sparekasser, sparbanker
- · Co-operative savings banks = andelskasser, andelsbanker

Branches of foreign banks are included.

In these statistics, all three categories are referred to as banks and their sector is referred to as the banking sector.

BANK STATISTICS

TABLE 1.1

Number of businesses in the Nordic countries distributed among commercial banks, savings banks and co-operative savings banks.

TABLE 1.2

Number of businesses, which are members of an employers' associations in the Nordic countries, distributed among commercial banks, savings banks and co-operative savings banks.

TABLE 1.3

Includes all branches and head offices in the banking sector, i.e. also non-members.

TABLE 1.4

Number of citizens measured in the Nordic countries.

EMPLOYEE STATISTICS

TABLE 2.1

Full-time: Employees working full-time. Part-time: Employees working less than full-time.

TABLE 2.2

The calculations are made on the basis of the figures in table 2.1. Full-time frequency: Number of full-time employees in per cent of the total number of employees.

TABLE 2.3

Percentage of female employees

TABLE 2.4

Percentage of employees at sector level, which are identical with last years employees.

TABLE 2.5

Own sickness, thus maternity leave and absence due to a child's sickness are not included. Calculated as the relationship between periods of sickness and workhours. Definition of workhours varies among the countries.

TABLE 2.6

Average age in full years

TABLE 2.7 Percentage age distribution.

TABLE 2.8

Average monthly pay distributed by age. Includes ordinary salary, disadvantage payments, bonuses, gross earnings scheme etc.

Excluding overtime payment and pension.

TABLE 2.9

Percentage distribution by main type of employment.

Front office: typically customer service with no managerial responsibility.

Back office: typically administration of trade, payments and customer service with no managerial responsibility.

Administration: typically secretarial/staff work, product and market development, trade and credit functions but with no managerial responsibility.

IT: employees with computer work, e.g. programmers, systems designers, etc. with no managerial responsibility.

Managers/Executives: Employees with managerial responsibility. However, not the management board.

TABLE 2.10

Average monthly pay by main type of employment based on the same principles as table 2.9. Includes ordinary salary, disadvantage payments, bonuses, gross earnings scheme etc. Excluding overtime payment and pension.

TABLE 2.11

Companies with 10 employees or more in the sector financial service activities, except insurance and pension funding.

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TABLE 2.12

Percentage distribution by level of education.

TABLE 2.13

Yearly average EUR conversion rate.

TABLE 2.14

Pay increases obtained through collective agreement:

The annual pay according to collective agreements negotiated at the central level.

Trend of nominal wages and salaries:

The trend of average pay for identical bank employees expressed in percentages. Inflation:

The trend of the actual retail prices of goods and services forming part of private consumption,

i.e. the trend of the consumer price index.

Drop/increase in real earnings:

= trend of nominal wages and salaries - changes in the consumer price index (i.e. inflation).

TABLE 2.15

Number of employees is based on the same principles as table 2.1.

Total annual payroll costs consists of:

- pay

- overtime payment

- supplements, including: holiday supplement, supplement for work at inconvenient hours, bonuses etc.

TABLE 2.16

Table 2.15 converted to Euro based on the conversion rates in table 2.13.

LABOUR MARKET STATISTICS

TABLE 3.1

Rate of organisation, banks: (banks, which are members of an employers' association / total number of banks in the country) * 100.

Rate of organisation, employees: (employees, who are members of a trade union / total number of employees) * 100.

If the total number of employees are not known, the number of employees in member businesses is used.

TABLE 3.2

People:

Number of persons aged 15-64 who were without work and available for work during the reference week.

Percentage:

= (Unemployed in the reference week / labour force in the reference week) * 100

TABLE 3.3

Possible working hours for a fulltime employee in a given year, excl. trainees.

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